User Guide to the Quality Measures mPage Component

The Joint Commission/CMS has prescribed a common set of National Hospital Inpatient Quality Measures that allows all inpatients the opportunity to receive standardized quality care.

The goal of implementing a process for tracking standard of care is to provide feedback in real-time that is actionable by the clinicians.

Area of Quality Measures focus for Augusta University Health inpatient populations:
- Perinatal Care

Nursing and Physicians will track progress via the Quality Measure component embedded in the patient’s chart within the Women’s Health View.

The component tracks for relevant Perinatal Care Quality Measures within the mother and baby’s charts.

Initiate the Monitoring Process

To initiate the monitoring process, the appropriate Quality Measure order will need to be placed and active. There are two ways to activate monitoring of the Quality Measures. The order can be placed as part of the normal ordering process—embedded in a condition specific PowerPlan or can be ordered independently as a single order.

The Perinatal Care Quality Measures orderable will be included in the following PowerPlans:
- OB Cesarean Delivery Acute
- OB Labor & Delivery Admission Acute
- OB Vaginal Delivery Postpartum Acute
- OB Triage Multiphase Acute
- Newborn - Admission to Nursery
- OB Antepartum Management
- Antepartum General Admission Adult

Example: Cerner Millennium PowerChart

1. From Patient menu, select Orders
2. Select
3. Search for and initiate the Service/Diagnosis Specific Order Set (Perinatal Care Quality Measures order included in Order sets).

Review Quality Measure Status:

The visual nature of displaying Incomplete versus Complete Quality Measure data assists clinicians in meeting the standardized goals set for the patients as they progress through their hospitalization, and culminate in a final opportunity for a successful goal driven discharge.

The user will have the ability to filter by all or by an individual condition.

Example: Perinatal Care Quality Measure MPage component

The number of measures associated with the condition will display in parenthesis.

Incomplete and Complete sections will both default open and will display the number of associated measures.
The clinician can click the *Administer* hyperlink and the designated source for documentation such as the MAR will display.

As measures are completed, the Document hyperlink dithers and the counts displaying Incomplete and Complete measures will update to display those yet to be completed.

**Note:** The Quality Measure components will update as a byproduct of clinical workflow documentation and is meant to be a seamless interaction.

In the event that an action has not been addressed as evidenced by the hyperlink; the clinical user will have the ability to address the necessary care delivery real-time in an effort to improve or sustain quality care.

The Quality Measure MPage Component is compatible with and will be displayed on the following Summary and Workflow mPages.

- Women’s Health View
  - Triage/Ante/Labor
  - Neonate Summary
  - Prenatal/Postpartum
  - L&D Inpatient
  - GYN Clinic
- Neonate View
  - Neonatology

**User Guide to the Core Measures Tracking Tool**

The Core Measures Tracking Tool is a Summary view that is executed from the organizer level in *PowerChart*.

The goal of this view is to assist with the monitoring and maintenance of specific Quality Measures outcome data for active inpatients. It allows the appropriate documentation to occur before the patient is discharged.

Patients are displayed based on your pre-defined patient lists.

<table>
<thead>
<tr>
<th>Icon</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>✅</td>
<td>All required documentation related to the measures has been completed.</td>
</tr>
<tr>
<td>⬤</td>
<td>Some, but not all, of the documentation for the set has been completed.</td>
</tr>
<tr>
<td>✘</td>
<td>There has been no documentation for the measures in the set.</td>
</tr>
<tr>
<td>🟢</td>
<td>At least one of the measures in the measure set is time-sensitive.</td>
</tr>
</tbody>
</table>

Hyperlinks from above icons drill to Orders or Patient Chart

The **Status** column provides the current Quality Measures order status for the patient. The **Assess** status indicates that a Quality Measures order has not been placed for the patient, though data was found in the medical record to indicate that the patient should be assessed for a Quality Measures order.
<table>
<thead>
<tr>
<th>Revision Number</th>
<th>Effective Date:</th>
<th>Description:</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>12/23/2014</td>
<td>Initial Release</td>
</tr>
<tr>
<td>3</td>
<td>8/1/2017</td>
<td>Modifications for localized client training</td>
</tr>
</tbody>
</table>